

TOYOGUARD PLATINUM PROVIDES ADDITIONAL BENEFITS AFTER TOYOTACARE® EXPIRES.¹

TOYOGUARD PLATINUM² FEATURES & BENEFITS



EXTERIOR PAINT
PROTECTANT

The ceramic barrier technology forms a durable, invisible barrier that shields your vehicle’s paint from environmental factors. It minimizes water spots by causing water to bead and roll off effortlessly.³



INTERIOR
PROTECTANT

Interior Protectant uses nanotechnology to prevent dirt and stains from absorbing into carpet and fabrics. It is Certified Green, nontoxic, phosphate free, fragrance free, dye free, and contains no VOCs—helping extend your vehicle’s interior life and support a healthier environment.⁴



12-VOLT BATTERY
PROTECTANT

This silicone-based coating forms a protective barrier on battery terminals to help seal out moisture and prevent corrosion, reducing battery load stress, improving reliability, and extending the life of your 12-Volt battery life.⁵

PROTECTION THAT CONTINUES AFTER TOYOTACARE



OIL
CHANGE

In addition to the ToyotaCare® scheduled maintenance, you will receive 2 synthetic oil changes, including oil filter changes. Must be redeemed within 5 years or 60,000 miles of original purchase, whichever first occurs.⁶



TIRE
ROTATIONS

In addition to the ToyotaCare® scheduled maintenance, you will receive 4 tire rotations. Must be redeemed within 5 years or 60,000 miles of original purchase, whichever first occurs.⁷



ROADSIDE
ASSISTANCE

Jump starts, tire service, fuel delivery, lockouts, limited winching and towing: all available 24 hours a day, toll free: 1-800-528-2054. Plan is 5 years or 60,000 miles, whichever first occurs.⁸



RENTAL CAR
ASSISTANCE

If you have a warrantable concern requiring a part to be ordered, we can help. As a member of TOYOGUARD, you have rental car coverage toward a one day rental, up to 5 occurrences within 5 years or 60,000 miles, whichever first occurs.⁹



TOYOGUARD Tire Rotations, Roadside Assistance, and Rental Car Assistance benefits must be redeemed within 5 years or 60,000 miles, whichever shall first occur.²



Any unused TOYOGUARD benefits are automatically transferred to the next owner .²

1. ToyotaCare® is provided by Toyota and includes routine factory-scheduled maintenance and roadside assistance for a limited time and mileage, depending on your vehicle model. Coverage is valid only in the continental U.S. and Alaska. For full details and exclusions, contact your Toyota dealer.

2. TOYOGUARD Platinum, offered by Southeast Toyota Distributors, LLC, is an optional accessory and is not a Toyota product. It includes additional benefits after ToyotaCare® expires. These benefits stay with the vehicle, and any unused benefits automatically transfer to the next owner. TOYOGUARD benefits do not apply to commercial or fleet vehicles. Coverage is valid only in the continental U.S. and Alaska. For full details and exclusions, contact your Toyota dealer. If your Toyota dealer is not located in FL, GA, AL, SC, or NC, have your Toyota dealer contact Southeast Toyota Distributors, LLC. at 888-851-2722.

3. TOYOGUARD Exterior Paint Protectant is designed to help prevent premature deterioration caused by harsh weather and salt air. Warranted for 3 years or 36,000 miles, whichever shall occur first. See TOYOGUARD Limited Warranty details on reverse side.

4. TOYOGUARD Interior Protectant TOYOGUARD Protectant cutting edge nanotechnology helps your interior stay cleaner longer with anti-stain and anti-soiling properties. PROTECTS OUR ENVIRONMENT: TOYOGUARD Protectant is water-based, phosphate free, fragrance free, dye free,

biodegradable and contains no VOC's, PFOA or PFOS SAFETY: TOYOGUARD Protectant contains no ingredients that pose serious hazards. Warranted for 3 years or 36,000 miles, whichever shall first occur. See TOYOGUARD Limited Warranty details.

5. TOYOGUARD 12-Volt Battery Protectant On the original, factory installed new vehicle battery treated with TOYOGUARD 12 VOLT BATTERY PROTECTANT, we warrant that, for a period of 36 months or 36,000 miles, whichever shall occur first, from the date of delivery to the original retail purchaser or odometer reading zero of the new vehicle battery treated with TOYOGUARD 12-VOLT BATTERY PROTECTANT, we will clean and retreat the affected area of the 12-volt battery if the battery posts of the battery is corroded by common hydrogen gas venting, acid venting, or electrolyte leakage of the battery (absent any damage to the battery). IMPORTANT: ONLY BATTERY POSTS ARE TREATED WITH TOYOGUARD 12-VOLT BATTERY PROTECTANT, SURFACES NOT TREATED WITH TOYOGUARD 12-VOLT BATTERY PROTECTANT ARE NOT COVERED BY THIS LIMITED WARRANTY. This Limited Warranty does not replace the battery manufacturer's warranty. Losses covered by the manufacturer during the manufacturer's warranty period are not covered under this Limited Warranty.

6. TOYOGUARD Oil Changes. In addition to the ToyotaCare® scheduled maintenance, you will receive 2 synthetic oil changes with filters. Must be redeemed within 5 years or 60,000 miles of

original purchase, whichever first occurs.

7. TOYOGUARD Tire Rotations In addition to the ToyotaCare® scheduled maintenance, you will receive 4 tire rotations (except Supra). Must be redeemed within 5 years or 60,000 miles of original purchase, whichever first occurs.

8. TOYOGUARD Roadside Assistance provides jump starts, tire service, fuel delivery, lockouts, limited winching and towing, all available 24 hours a day, any day, anywhere in the continental U.S. and Canada by calling 1-800-528-2054. Plan is 5 years or 60,000 miles whichever first occurs. Roadside Assistance does not include parts & fluids. Winching is limited to 100 feet from maintained roadway. Towing: we will tow your covered vehicle to the nearest Toyota dealership from your disablement site or an additional 25 miles to your preferred Toyota dealership. Fuel Delivery: we will inspect vehicle and if needed will provide up to 3 gallons of fuel. Lockout does not include key replacement.

9. TOYOGUARD Rental Car Assistance will be provided if you have a warrantable concern requiring a part to be ordered or over-night repairs, if rental car assistance is not provided by Toyota. The Rental Car Assistance Plan is for the first 5 years or 60,000 miles, whichever first occurs. Limited to a one day rental for each qualifying repair, maximum 5 rentals per plan period. Limited to \$42 per day.

FOR MORE INFORMATION, PLEASE VISIT [EXPLORESETOYOTA.COM/TOYOGUARD](https://explorese Toyota.com/toyoguard)



SOUTHEAST TOYOTA DISTRIBUTORS, LLC (“We,” “our,” “us”) provides the following TOYOGUARD Limited Warranties to you, the owner of the motor vehicle that we have treated with **TOYOGUARD EXTERIOR PAINT PROTECTANT, TOYOGUARD INTERIOR PROTECTANT AND TOYOGUARD 12-VOLT BATTERY PROTECTANT**. (each a “Limited Warranty” and together the “Limited Warranties”). The Limited Warranties are between us and you, the warranty holder. The Limited Warranties are not provided by and does not bind or provide benefit to the vehicle dealer, manufacturer, or Toyota Motor Sales, U.S.A., Inc.

I. SCOPE OF LIMITED WARRANTY.

A. TOYOGUARD EXTERIOR PAINT PROTECTANT.

1. **ITEMS COVERED.** We warrant that, for a period of 36 months or 36,000 miles, whichever shall occur first, from the date of delivery to the original retail purchaser or odometer reading zero of the new vehicle treated with TOYOGUARD EXTERIOR PAINT PROTECTANT, we will restore the paint in the affected area, if the original paint on your vehicle cracks, peels, or flakes.

2. **LIMITATIONS OF WARRANTY.** This Limited Warranty does not apply to, and we will not repair or pay for:

- a. any claim unless you wash your vehicle at least monthly;
- b. damage to your vehicle from any cause, including without limitation, damage from any paint defects, foreign object damage, collisions, scratches, abrasions, dents, or nicks, whatever their cause, or damage caused by acid rain, corrosion, rust, industrial fallout, chemical spills, solvents or chemicals coming in contact with your vehicle, cleaning fluids and agents, insects, bird droppings, trees, or environmental pollutants;
- c. damage to the interior of your vehicle or any part of the exterior of your vehicle, that is not treated by us with TOYOGUARD EXTERIOR PAINT PROTECTANT, including, without limitation, metal plated trim, plastic, chrome, decals, roof and deck racks, vinyl tops, stripes, clear paint protection, and if your Vehicle is a truck, its bed, tonneau cover, and tailgate;
- d. any failure or damage caused by any misuse, abuse, negligence or lack of maintenance of your vehicle or deterioration caused by normal wear and tear, or fading of paint; e. any damage, that you have failed to file a claim on under this Limited Warranty within thirty (30) days after the paint condition covered by this Limited Warranty appears on the body of your Vehicle;

f. repair or replacement made outside the continental United States and Alaska.

g. damage that is covered by any manufacturer's warranty or if, for any other reason, the manufacturer, importer, distributor, or dealer of the Vehicle will repair or pay for the repair of the paint; or

h. except to the extent required by the state whose law governs this Limited Warranty, any consequential, or secondary damages that you may suffer as a result of the need to repair the paint, such as, but not limited to, any loss of use, inconvenience, loss of wages, additional expense incurred, loss of transportation, rental car expense, or towing expense.

i. vehicles in Commercial use including, but not limited to, public hire, rental, taxi, or livery, and/or vehicles with non-standard equipment installed specifically to facilitate commercial use.

3. **EXCLUSIVE REMEDIES.** If you have a valid claim under this Limited Warranty for paint repair, we will restore the affected area and retreat that portion with TOYOGUARD EXTERIOR PROTECTANT. We are under no obligation to re-paint the non-affected area of the Vehicle. We have no obligation to you under this Limited Warranty except to restore the paint in the affected area covered by this Limited Warranty. We have no other obligations under this Limited Warranty.

B. TOYOGUARD INTERIOR PROTECTANT.

1. **ITEMS COVERED.** We warrant that, for a period of 36 months or 36,000 miles, whichever shall occur first, from the date of delivery to the original retail purchaser or odometer reading zero of the new vehicle treated with TOYOGUARD INTERIOR PROTECTANT, we will clean and retreat the affected area if the fabric seats or carpet of your vehicle is stained by food, water, or beverages. IMPORTANT: LEATHER AND VINYL SURFACES ARE NOT TREATED WITH TOYOGUARD INTERIOR PROTECTANT AND WARRANTY DOES NOT APPLY TO LEATHER, VINYL, OR ANY SURFACE OTHER THAN FABRIC SEATS OR CARPET.

2. **LIMITATIONS ON WARRANTY.** This Limited Warranty does not apply to, and will not repair or pay for:

a. damage to the exterior of your vehicle or any part of the interior of the vehicle, that is not treated by us with TOYOGUARD INTERIOR PROTECTANT, including without limitation its headliner, floor mats, leather seats, vinyl, chrome, wood, plastic, and sun visors;

b. damage caused by any sources other than food, water, and beverages, including without limitation, ink, dyes, paint, makeup, cleaning fluids and agents, acid, corrosives, grease, oil, bleach, burns, normal wear-and-tear, or dirt stains;

c. damage caused by deterioration or fading of the fabric seats or carpet of your vehicle;

d. any damage that you have failed to file a claim on within thirty (30) days after a stain covered by this Limited Warranty appears;

e. damage that is covered by any manufacturer's warranty or if, for any other reason, the manufacturer, importer, distributor, or dealer of the vehicle will repair or pay for the repair of the stain;

f. damage caused by any misuse or abuse of your vehicle, or any solvents or chemicals coming in contact with your vehicle;

g. repair or replacement made outside the continental United States and Alaska;

h. except to the extent required by the state whose law governs this Limited Warranty, any consequential or secondary damages that you may suffer as a result of the need to repair the stain, such as, but not limited to any loss of use, inconvenience, loss of wages, additional expense incurred, loss of transportation, rental car expense, or towing expense.

i. vehicles in Commercial use including, but not limited to, public hire, rental, taxi, or livery, and/or vehicles with non-standard equipment installed specifically to facilitate commercial use.

3. **EXCLUSIVE REMEDIES.** If you have a valid claim under this Limited Warranty for any stains, we will clean the stained portion of the fabric seats or carpet of your Vehicle and retreat that portion with TOYOGUARD INTERIOR PROTECTANT. We will have no obligation to you under this Limited Warranty if any stains occur except to clean and retreat the stained portion of your Vehicle's fabric seats or carpet. We have no obligation to you under this Limited Warranty to replace any stained item. We have no other obligations under this Limited Warranty.

C. TOYOGUARD 12-VOLT BATTERY PROTECTANT

1. **ITEM COVERED.** On the original, factory installed new vehicle battery treated with TOYOGUARD 12 VOLT BATTERY PROTECTANT, we warrant that, for a period of 36 months or 36,000 miles, whichever shall occur first, from the date of delivery to the original retail purchaser or odometer reading zero of the new vehicle battery treated with TOYOGUARD 12-VOLT BATTERY PROTECTANT, we will clean and retreat the affected area of the 12-volt battery if the battery posts of the battery is corroded by common hydrogen gas venting, acid venting, or electrolyte leakage of the battery (absent any damage to the battery). IMPORTANT: ONLY BATTERY POSTS ARE TREATED WITH TOYOGUARD 12-VOLT BATTERY PROTECTANT, SURFACES NOT TREATED WITH TOYOGUARD 12-VOLT BATTERY PROTECTANT ARE NOT COVERED BY THIS LIMITED WARRANTY. This Limited Warranty does not replace the battery manufacturer's warranty. Losses covered by the manufacturer during the manufacturer's warranty period are not covered under this Limited Warranty.

2. **LIMITATIONS ON WARRANTY.** This Limited Warranty does not apply to, and will not repair or pay for:

a. Any damage other than corrosion of the battery posts.

b. Any part, repair, or replacement thereof while covered by insurance, a manufacturer's warranty, recall program, factory service bulletins, or special policy.

c. Any failure caused by not servicing the Covered Battery as recommended by the manufacturer or if due to negligence or abuse.

d. Any Covered Battery in a vehicle used for any form of competitive driving or racing.

e. Vehicles in commercial use including, but not limited to, public hire, rental, taxi, or livery, and/or vehicles with non-standard equipment installed specifically to facilitate commercial use.

f. Covered Battery corrosion or damage caused by any other component or part.

g. Storage charges, shop supplies, and materials charge; and diagnostic procedures.

h. Losses resulting from: delays or failures caused by acts of God, accidental loss or damage, collision or upset, falling missiles or objects, fire, theft, larceny, explosion, lightning, earthquake, windstorm, hail, water, flood, freezing, malicious mischief, vandalism, war, riot or civil commotion, labor strikes, or other causes beyond our control.

i. Covered Battery that is damaged or corroded due to abuse, neglect, misuse, overcharging, alteration, improper installation, use of special additives, or unauthorized attempt to repair.

j. Incidental or consequential damages, such as loss of time, inconvenience, or loss of use of the vehicle. Some states do not allow the exclusion or limitation of consequential damages, so this limitation or exclusion may not apply to you.

k. Repair made outside the continental United States and Alaska.

l. Corrosion to the Covered Battery resulting from a mechanical breakdown or failure of any other part of the vehicle, or from faulty or negligent repairs, or from installation of defective parts.

m. Damages for bad faith, punitive or exemplary damages, property damage and/or attorney fees.

n. Car Rental and/or Towing costs, charges and/or fees are not covered (Car Rental and/or Towing may be covered under TOYOGUARD).

o. Corrosion that you have failed to file a claim on under this Limited Warranty within thirty (30) days after the corrosion covered by this Limited Warranty appears on the covered battery.

p. Covered battery is removed or used in another vehicle.

3. **EXCLUSIVE REMEDIES.** If you have a valid claim under this Limited Warranty, we will clean and retreat the covered battery posts, including labor as described herein. We have no other obligations under this Limited Warranty.

II. WARRANTY CLAIMS

A. In the event of a possible warranty claim, please contact the nearest Toyota dealer to arrange for evaluation of the failure of the item. To locate the nearest TOYOTA DEALERSHIP, go to www.Toyota.com. Your Toyota dealer will consult the Toyota Information System ("TIS") for TOYOGUARD warranty processing instructions and evaluate the failure. If it is covered under the Limited Warranties, the dealer will process the claim according to the terms of the applicable Limited Warranty. THE DEALERSHIP MUST RECEIVE OUR PRIOR AUTHORIZATION BEFORE MAKING REPAIRS COVERED BY THE LIMITED WARRANTIES. If you have any questions or concerns regarding the Limited Warranties, please email our Customer Assistance department at SETCR@setoyota.com.

III. GENERAL LIMITATION OF WARRANTIES

THE LIMITED WARRANTIES ARE IN LIEU OF ALL OTHER EXPRESS WARRANTIES OR LIABILITIES. IN NO EVENT SHALL WE BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY. SOME STATES DO NOT ALLOW THE EXCLUSIONS OR LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE INFORMATION OR EXCLUSION MAY NOT APPLY. NO EXPRESS WARRANTY OF FITNESS OR MERCHANTABILITY IS GRANTED BY THE LIMITED WARRANTIES. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THOSE DESCRIBED IN THIS DOCUMENT. ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WHICH MAY BE APPLICABLE BY OPERATION OF LAW SHALL BE LIMITED TO THE PERIOD OF THIS WRITTEN LIMITED WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY. THE LIMITED WARRANTIES PROVIDE SPECIFIC LEGAL RIGHTS, AND THERE MAY BE OTHER RIGHTS WHICH VARY FROM STATE TO STATE. ANY ACTION FOR BREACH OF ANY WARRANTY HEREUNDER, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY, MUST BE BROUGHT WITH IN A PERIOD NOT EXCEEDING 12 MONTHS AFTER EXPIRATION OF THE LIMITED WARRANTIES. THE REMEDIES SPECIFIED HEREIN AND THOSE SPECIFIED BY APPLICABLE LAW ARE THE ONLY REMEDIES AVAILABLE. WE ASSUME NO OTHER OBLIGATION OR RESPONSIBILITY WITH REGARD TO THE VEHICLE. WE NEITHER ASSUME, NOR AUTHORIZE

ANYONE TO ASSUME FOR US, ANY ADDITIONAL LIABILITY IN CONNECTION HEREWITH. THE AGGREGATE TOTAL BENEFITS DURING THE TERM OF ALL OF THESE WARRANTIES IS LIMITED TO U.S. \$3,000. ANY OBLIGATION UNDER THESE LIMITED WARRANTIES ENDS AT THE TIME THE TOTAL BENEFITS PAID EXCEED U.S. \$3,000. THE REMEDIES SPECIFIED HEREIN ARE THE ONLY REMEDIES AVAILABLE TO YOU UNDER THE LIMITED WARRANTIES. WE ASSUME NO OTHER OBLIGATION OR RESPONSIBILITY WITH REGARD TO THE VEHICLE.

IV. ASSIGNMENT OF CERTAIN WARRANTIES.

Each Limited Warranty applies only to the original vehicle and is not transferable to any other vehicle. Each Limited Warranty is automatically assigned to any individual that purchases the vehicle for personal, non-commercial use. Such automatic assignment of the Limited Warranties shall in no way alter, amend, extend, or otherwise modify the original terms, including but not limited to expiration. No other assignment of any Limited Warranty is authorized or permitted, and the Limited Warranties automatically terminate upon any transfer of the vehicle to an individual or entity for non-personal, commercial use, including but not limited to the acquisition of the vehicle by any entity engaged in the business of selling automobiles or the acquisition of the vehicle by any financial institution, through repossession or otherwise.

V. OUR DISPUTE RESOLUTION PROGRAM

Your satisfaction is our highest priority. In keeping with that focus, in the event that an issue arises related to the Limited Warranties, we invite you to email our Customer Assistance Department at SETCR@setoyota.com. In most cases, we expect that a satisfactory resolution of your issue can be reached through engagement with that Department. If our Customer Assistance Department is unable to resolve your issue to your satisfaction, we offer a dispute resolution program administered by the National Center for Dispute Settlement (NCDS) ("the Program"). The purpose of the Program is to resolve disputes in an informal setting before an impartial arbitrator. The Program is free of charge to you (although you must bear the cost of any expert witness or attorney you elect to employ). You are required to complete the Program before exercising rights or seeking remedies under the federal Magnuson-Moss Warranty Act, 15 U.S.C. § 2301 et seq. ("the Act"). If you choose to seek remedies that are not created by the Act, you are not required to use the Program before pursuing such remedies – although the Program is still available to you to resolve the dispute. When utilizing the Program, you will need to provide (a) the vehicle identification number of your vehicle, (b) the identity of your selling and servicing dealerships, (c) the mileage on your vehicle at relevant times, (d) the date and nature of any relevant repairs, (e) legible copies of repair orders and other relevant documents, (f) a summary of the unresolved issue and the requested action, and (g) your contact information. In most cases, the dispute resolution process under the Program will be completed within forty (40) days of your submission of your request and will consist of steps such as an initial eligibility determination, an opportunity for you and us to submit information in writing relating to your claim, an oral hearing, and a decision from the arbitrator. A decision will be binding on you only if you choose to accept it. You may submit a request to NCDS by telephone at their toll-free number: 1-888-300-6237 or in writing at 12400 Coit Road, Suite 1230, Dallas Texas 75251. You may obtain additional information regarding the Program at www.ncdsusa.org. In the event that the NCDS does not exist or no longer handles disputes for us at the time that you seek to submit a request, you may email our Customer Assistance Department at SETCR@setoyota.com to obtain current information about our dispute resolution programs.

VI. GENERAL TERMS

This Limited Warranty Certificate describes the complete and exclusive rights that result from the purchase of **TOYOGUARD Exterior Paint Protectant, TOYOGUARD Interior Protectant and TOYOGUARD 12-Volt Battery Protectant**. No oral representations or statements may be relied upon. The Limited Warranties nor this Limited Warranty Certificate may not be amended or modified, and additional rights may not be granted, unless in a written statement signed by one of our officers. If any portion of the Limited Warranties is deemed invalid or unenforceable, it shall not invalidate the other provisions of the Limited Warranties. Each Limited Warranty shall be governed by the laws of the state where the vehicle is purchased, excluding laws concerning conflicts of law. We may delegate the performance of our duties and obligations and assign our rights and benefits hereunder. For inquiries regarding any of the Limited Warranties, please email Customer Assistance at SETCR@setoyota.com, or by mail to: **Southeast Toyota Distributors, LLC, Attention: Customer Assistance Department, 100 Jim Moran Boulevard, Deerfield Beach, Florida 33442.**